



Harrisonburg Electric Commission

Energy Save & Earn Program

Details & Application Guide



How to Participate

In order to participate in the Harrisonburg Electric Commission (HEC) Energy Save & Earn Program, the applicant is required to complete the Rebate Application and submit it with adequate supporting documentation. Rebates are available to all customers in good standing that receive residential electric service from HEC. All equipment must be new, replacing existing appliances (not a 1st-time purchase), and purchased on or after November 1st, 2020 to be eligible to for rebates. Rebate processing may take up to four weeks from receipt of completed Rebate Application. Rebates will not be paid for ineligible or incomplete Rebate Applications. Refer to the Terms and Conditions section at the end of the Rebate Application for more detailed information.

Steps for Participation

1. Purchase and install a qualified product. See the following page for eligible products.
2. Complete all the information requested on the Rebate Application.
3. Review and sign the Acceptance of Terms.
4. Include a copy of the sales receipt or invoice that includes all required information listed in the Rebate Application as well as photos of the old name plates.
5. Completed and signed rebate applications with all supporting documents may be submitted online, mailed to: HEC Energy Save & Earn Program, 89 West Bruce Street, Harrisonburg, VA 22801-3699, or emailed to: rebate@hbgelec.com.



Eligibility

Qualifying Customers

All customers with an active residential account in good standing with HEC are eligible to participate in the Energy Save & Earn Program. The account holder must be the one to purchase the appliance(s) and apply for the rebate. Corporate apartment complexes with bundled utility allowances are not eligible to participate in this program.

Eligible Appliances

- Energy Star qualified clothes dryer
- Energy Star qualified clothes washer
- Standard water heater (40-50 gallon)
- Heat pump water heater (larger than 40 gallon)
- Central-unit heat pump, SEER 15/8.5HSPF or greater (heat pump can be replacing an existing heat pump or a retrofit of electric baseboard heat)
- Mini-split heat pump
- Energy Star qualified refrigerator
- Energy Star qualified chest freezer (larger than 10 cu ft)

Limitations

- Products must be installed in a residence receiving power from HEC.
- Each rebate will be mailed to the mailing address and in the name of the HEC customer account.
- Rebate Applications must be received within 90 days of purchase of eligible equipment to qualify for rebates.
- All information listed in the Rebate Application is required to qualify. Any missing information will be considered an incomplete application and no rebate will be sent.
- Only major appliances are eligible for a rebate. Mini-fridges and other portable appliances do not qualify for a rebate.
- The new appliance and the appliance being replaced must be electric-powered.
- One rebate per appliance type per account holder (i.e. If you purchase more than one refrigerator, you would only receive one rebate, but if you purchase a washer and a dryer, you would receive a rebate for both appliances).

Harrisonburg Electric Commission Energy Save & Earn Program



Rebate Application

Application Instructions

Before you begin

Ensure your eligibility

Refer to Eligibility page in the Energy Save & Earn Program Details & Application Guide.

Review all Terms & Conditions

Terms & Conditions are listed at the end of this application.

Purchase a qualifying product

Refer to Eligibility page in the Energy Save & Earn Program Details & Application Guide. If you have a question about eligibility, you may call HEC at (540) 434-5361 to see if the appliance you plan to purchase is eligible.

Keep in mind

Incomplete applications will not be processed and will be returned for correction to the submitting party.

After completing your Rebate Application, make and keep a copy for your records.

Rebate checks are issued within 30 days upon receipt of your completed and approved Rebate Application.

Call (540) 434-5361 for answers to any questions you have about your application or rebate.

Required information for itemized receipt:

Retailer name, address and phone number; itemized listing of quantity, size, cost, and manufacturer.

Customer Information

Harrisonburg Electric Commission Account Number _____

To locate your account number, please refer to top left corner of your utility bill or contact us at (540) 434-5361.

Name on Account _____ Daytime Phone _____

Service Address _____ Zip _____

Mailing Address _____ City _____ State _____ Zip _____
(if different than above)

Email Address _____

Email is the best way to contact me

Rebates for Qualifying Products

Product	Rebate Amount	Purchase Date	Installation Date	Model Number	Serial Number	Photos Attached
Energy Star qualified clothes dryer	\$100			Old Appliance	Old Appliance	Old Name Plates 0
				New Appliance	New Appliance	Sales Receipt 0
Energy Star qualified clothes washer	\$75			Old Appliance	Old Appliance	Old Name Plates 0
				New Appliance	New Appliance	Sales Receipt 0
Standard water heater, 40-50 gallon	\$80			Old Appliance	Old Appliance	Old Name Plates 0
				New Appliance	New Appliance	Sales Receipt 0
Heat pump water heater, larger than 40 gallon	\$250			Old Appliance	Old Appliance	Old Name Plates 0
				New Appliance	New Appliance	Sales Receipt 0
Central-unit heat pump, SEER 15/8.5HSPF or greater	\$400			Old Appliance	Old Appliance	Old Name Plates 0
				New Appliance	New Appliance	Sales Receipt 0
Mini-split heat pump	\$175			Old Appliance	Old Appliance	Old Name Plates 0
				New Appliance	New Appliance	Sales Receipt 0
Energy Star qualified refrigerator	\$80			Old Appliance	Old Appliance	Old Name Plates 0
				New Appliance	New Appliance	Sales Receipt 0
Energy Star qualified chest freezer, larger than 10 cu ft	\$75			Old Appliance	Old Appliance	Old Name Plates 0
				New Appliance	New Appliance	Sales Receipt 0

Terms & Conditions

I certify that the information provided on this application form is accurate and complete, and that I am an HEC residential customer in good standing. I understand that the proposed rebate program ("Program") from Harrisonburg Electric Commission ("HEC") is subject to change based on availability and approval. I understand that HEC reserves the right to revise rebate levels and/or qualifying efficiency levels at any time. I understand that I must attach acceptable forms of proof of purchase to this application and submit to HEC within 90 days of purchase in order to be eligible for a rebate. Acceptable forms of proof of purchase include paid invoices or receipts. The documentation must show item numbers, and quantities.

Additionally, the purchase documentation must include manufacturers' specifications that list the efficiency ratings of the equipment. I understand that HEC may, at its sole discretion, accept other forms of proof of purchase. I understand that all installed appliances must be new. No refurbished appliances will be accepted. All new installations must replace existing fixtures. I understand that installation must be performed by a licensed contractor or self-installed. I understand that the proposed rebate payment is subject to change, based on site verification or verification by phone and HEC's approval. I agree to HEC's verification of both the sales transaction and equipment installation, which may include a site inspection by an HEC's representative or HEC's agent. I understand I will receive only one rebate for each qualifying appliance. I understand no rebate can exceed the cost of the equipment. I also understand my participation in the Program may be taxable and that I am solely responsible for paying all such taxes. I hereby agree to indemnify, hold harmless and release HEC and its affiliates and the City of Harrisonburg from and waive any and all actions or claims relating to the Program and the installation, operation, and disposal of equipment (and related materials) covered herein including without limitation liability from any direct, special, incidental, or consequential damages. I understand that equipment must be installed at the service address connected with the listed account number. HEC reserves the right to reject and deny any application that does not contain all of the required information or contains any fraudulent or tampered information.

HEC does not endorse any particular manufacturer, vendor, product, or system design within the Program; does not expressly or implicitly warrant the performance of the installed equipment (contact your contractor for details regarding equipment warranties); and is not liable for any damages caused by the installation and/or operation of the equipment nor for any damage caused by the malfunction of the installed equipment.

Projects must be complete before rebates will be paid. Rebates cannot be reserved.

Acceptance of Terms

I certify that the information provided on this application form is accurate and complete and that I agree to the Terms and Conditions as listed above.

Customer Name
(please print) _____

Customer Signature _____

Date _____



Submitting Your Application

Before mailing, please remember to:

- Fill out the application form completely; all fields are required
- Review terms and conditions and sign the acceptance of terms
- Attach a copy of all applicable itemized receipts and photos of old name plates
- Keep a copy of the completed application for your records

Application and required documentation must be received within 90 days of purchase.

Mail to

HEC Energy Save & Earn Program
89 West Bruce Street
Harrisonburg, VA 22801-3699

– or –

Email to

rebate@hbgelec.com